

Consultation Questionnaire

KCC's current Rail Action Plan for Kent (RAPK) was published in 2011. It set out KCC's principal objectives to ensure that the franchise, which was due to commence in April 2014, delivered a rail service that met the needs of the county's residents and visitors. KCC's new Kent Rail Strategy 2021 will inform the new contract or concession that follows the existing franchise.

We are keen to hear your thoughts as we further develop this draft during formal consultation. We have provided this feedback questionnaire for you to give your comments.

What information do you need before completing the questionnaire?

We recommend that you view the consultation material online at kent.gov.uk/kentrailstrategy2021 before responding to this questionnaire.

If you have any questions regarding these proposals or require hard copies of the strategy and/ or questionnaire, please email kentrailstrategy2021@kent.gov.uk.

This questionnaire can be completed online at kent.gov.uk/kentrailstrategy2021

Alternatively, fill in this paper form and return to Transport Strategy Team, Kent County Council, Invicta House, Maidstone ME14 1XX

Please ensure your response reaches us by 17 November 2020.

Privacy: Kent County Council (KCC) collects and processes personal information in order to provide a range of public services. KCC respects the privacy of individuals and endeavours to ensure personal information is collected fairly, lawfully, and in compliance with the General Data Protection Regulation and Data Protection Act 2018. Read the full Privacy Notice at the end of this document.

Alternative formats

If you require any of the consultation material in an alternative format or language, please email: alternativeformats@kent.gov.uk or call: 03000 42 15 53 (text relay service number: 18001 03000 42 15 53). This number goes to an answering machine, which is monitored during office hours.

Q1. Are you responding as...?

Please select the option from the list below that most closely represents how you will be responding to this consultation. *Please select **one** option.*

- | | |
|-------------------------------------|--|
| <input type="checkbox"/> | As a Kent resident |
| <input type="checkbox"/> | As a resident from somewhere else, such as Medway, East Sussex, Surrey or Greater London |
| <input type="checkbox"/> | On behalf of a rail industry organisation |
| <input type="checkbox"/> | As a representative of a local community group or residents' association |
| <input type="checkbox"/> | On behalf of an educational establishment, such as a school or college |
| <input type="checkbox"/> | On behalf of a Parish / Town / Borough / District Council in an official capacity |
| <input type="checkbox"/> | As a Kent business owner or representative |
| <input type="checkbox"/> | As a Parish / Town / Borough / District or County Councillor |
| <input type="checkbox"/> | On behalf of a charity, voluntary or community sector organisation (VCS) |
| <input checked="" type="checkbox"/> | Other, please specify: |

National independent voluntary pro-rail campaign organisation

Q1a. If you are responding on behalf of an organisation (business, rail industry organisation, community group, residents' association, council or any other organisation), please tell us the name of your organisation.

*Please write in **below**.*

Railfuture Ltd

Q2. Please tell us the first five characters of your postcode:

Please do not reveal your whole postcode. If you are responding on behalf of a friend or relative, please provide their postcode. We use this to help us to analyse our data. It will not be used to identify who you are.

The draft Kent Rail Strategy 2021 sets out the following ambitions for the next South Eastern agreement:

- To determine the required passenger service levels in each sector of the network: High Speed, Mainline and Metro
- To set out the requirements for rail infrastructure enhancements to facilitate these levels of service
- To establish the requirements for new fleets of rolling-stock in each sector to enable these service levels to be realised
- To improve the provision of passenger station facilities and communications.

Q3. To what extent do you agree or disagree with the ambitions for the next South Eastern agreement as set out in the draft Kent Rail Strategy?

Please select **one** option.

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3a. Please tell us the reason for your answer to Q3 in the box below.

Rail developments are more likely to happen, and accord with the aims and aspirations of residential and business communities as reflected by their accountable public representatives, in local authorities which take a strategic approach to articulating their ambitions and objectives as a basis for continued engagement with all parts of the rail industry.

Q4. To what extent do you agree or disagree with the recommended actions for the Rail Policy in the Strategy? (See page 59 in the draft Strategy)

*Please select **one** option.*

Strongly
agree

Tend to agree

Neither agree
nor disagree

Tend to
disagree

Strongly
disagree

Don't know

Q4a. Please tell us the reason for your answer to Q4 in the box below.

Endorse modal shift as 'front and centre' objective.

Q5. To what extent do you agree or disagree with the recommended actions for the Fares Policy in the Strategy? (See page 59 in the draft Strategy)

Please select **one** option.

Strongly
agree

Tend to agree

Neither agree
nor disagree

Tend to
disagree

Strongly
disagree

Don't know

Q5a. Please tell us the reason for your answer to Q5 in the box below.

Add requirement for weekday contra-peak fares at off-peak prices, including railcard discounts, to enable longer days away from especially London, encourage rail travel for such days when early/mid-morning starts are required at more distant destinations, and make better use of spare contra-peak capacity.

Q6. To what extent do you agree or disagree with the recommended actions for the Rail Infrastructure Enhancements in the Strategy? (See page 60 in the draft Strategy)

Please select **one** option.

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6a. Please tell us the reason for your answer to Q6 in the box below.

Thanet Parkway station now fully-funded?

Add all necessary infrastructure enhancements to ensure that restored Hoo Peninsula passenger services are from / to the Medway Towns and / or Maidstone direction, as well as from / to the Gravesend direction.

Add a localised redoubling of the Uckfield line between Cowden and Ashurst stations [exclusive] to improve service performance and resilience against unplanned disruption, from south of Blowers Hill, Cowden into existing double track at Blackham Junction, north of Ashurst station. This should be planned as an integral part of any electrification of the route if that is forthcoming, or separately if not.

Add development of a new Cuxton Chord between the Medway Valley and North Kent main lines, between Cuxton station and Roman Way [not excluding consideration of grade separation of the North Kent main line junction] to enable eventual direct Medway Towns / Maidstone - Gatwick Airport inter-regional through services between the pair of major economic hubs. Passenger services to be developed incrementally as infrastructure becomes available, developing in stages the strategic concept of a southern inner orbital 'R25' rail corridor bonding links between economic hubs all around the Medway Valley – Thames Valley arc.

Q7. To what extent do you agree or disagree with the recommended actions for the Rolling-Stock Improvements in the Strategy? (See page 60 in the draft Strategy)

Please select **one** option.

Strongly
agree

Tend to agree

Neither agree
nor disagree

Tend to
disagree

Strongly
disagree

Don't know

Q7a. Please tell us the reason for your answer to Q7 in the box below.

Additional capacity and improved quality are essential for modal shift and especially in a post-pandemic environment where travellers will have higher expectations.

Q8. To what extent do you agree or disagree with the recommended actions for Passenger Services in the Strategy? (See pages 60-61 in the draft Strategy)

Please select **one** option.

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q8a. Please tell us the reason for your answer to Q8 in the box below.

The reference to LOROL in para. 2.12 is incorrect. The subsidiary of Transport for London is London Rail. LOROL (London Overground Rail Operations Ltd) was the private joint-venture company (Arriva and MTR) which operated the first TfL concession for London Overground 2007-16. It has since been replaced by Arriva Rail London (ARL) as operator of the second concession for London Overground until May 2024 extendable up to May 2026.

County-wide, seek Boxing Day services per other Bank Holiday service levels.

10th item, p.61, add reference to infrastructure also required for MarshLink upgrade towards Rye and beyond, for 2tph all-day / every day with higher line-speed; p.68 add reference to Eastbourne as terminus.

13th item, p.61, Railfuture does not support this as expressed. A new inter-regional service should not be A) prescribed as GWR-operated or B) limited to Ashford-Canterbury West. The Medway Towns / Maidstone urban economic agglomeration, and potential rail travel market, is the biggest by population in the whole of Kent and the Sussexes, larger even than the Greater Brighton agglomeration. The potential rail travel market of Ashford (smaller than Hastings) with Canterbury is very small in comparison (p.19, and combined is no bigger than Eastbourne). The agreed principle of a Kent-Gatwick rail service or services must not be pre-determined in detail and risk excluding a significant rail travel market. KCC may have more influence and success with a successor Southeastern operator between Gatwick and whichever Kent towns are judged after detailed analysis to offer maximum service viability.

p.77 extend new hourly off-peak fast to Redhill; in time extend 2tph all day to Hoo Peninsula.

p.83 to include additional Medway Valley line service; factor-in Godstone garden village growth.

Q9. To what extent do you agree or disagree with the recommended actions for Community Rail Partnerships in the Strategy? (See page 61 in the draft Strategy)

Please select **one** option.

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q9a. Please tell us the reason for your answer to Q9 in the box below.

Note that SCRP is now the Southeast Communities Rail Partnership.

Q10. To what extent do you agree or disagree with the recommended actions for the Rail Freight Provision in the Strategy? (See page 61 in the draft Strategy)

Please select **one** option.

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q10a. Please tell us the reason for your answer to Q10 in the box below.

Recognise limitations and pragmatic approach.

Q11. To what extent do you agree or disagree with the recommended actions for International Rail Services in the Strategy? (See page 62 in the draft Strategy)

Please select **one** option.

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q11a. Please tell us the reason for your answer to Q11 in the box below.

As and when the MarshLink-HS1 connection at Ashford International and MarshLink upgrade complete, and hourly HS1 services are then able to operate limited-stop between Eastbourne and Ashford International en route to / from London, the role of Eurostar services at Ashford International will assume greater significance in supporting the economies of the coastal communities of East Sussex.

Q12. Do you have any other comments on the draft Kent Rail Strategy? Please write in below.

A vital tool in negotiating the best possible outcomes for Kent from a new train operating contract.

To help ensure that we are meeting our obligations under the Equality Act 2010 we have prepared an initial Equality Impact Assessment (EqIA) for the proposals put forward in this consultation.

An EqIA is a tool to assess the impact any proposals would have on the protected characteristics: age, disability, sex, gender reassignment, sexual orientation, race, religion, and carer's responsibilities. The EqIA is available online at kent.gov.uk/kentrailstrategy2021 or on request.

Q13. We welcome your views on our equality analysis and if you think there is anything we should consider relating to equality and diversity, please add any comments below:

We would particularly emphasise 'disability' being interpreted broadly, to include non-visible as well as physical impairments.

Draft Kent Rail Strategy 2021

Public consultation
23 September to 17 November 2020



Q14. How did you find out about this consultation? *Please select **all** that apply.*

- | | |
|-------------------------------------|------------------------------------|
| <input checked="" type="checkbox"/> | An email from KCC |
| <input type="checkbox"/> | An email from another organisation |
| <input checked="" type="checkbox"/> | Rail summit |
| <input type="checkbox"/> | From a friend or relative |
| <input type="checkbox"/> | Social Media (Facebook or Twitter) |
| <input type="checkbox"/> | Kent.gov.uk website |
| <input type="checkbox"/> | Newspaper |
| <input type="checkbox"/> | Local television or radio |
| <input type="checkbox"/> | Saw a poster |
| <input type="checkbox"/> | Other, please specify: |

About You

In this section we would like to ask you some equality and diversity questions about you. We want to make sure that everyone is treated fairly and equally, and that no one gets left out. That's why we are asking you these questions. We won't share the information you give us with anyone else. We'll use it only to help us make decisions and improve our services.

If you would rather not answer any of these questions, you don't have to.

It is not necessary to answer these questions if you are responding on behalf of an organisation.

Q15. Are you....? Please select *one* option.

<input type="checkbox"/>	Male
<input type="checkbox"/>	Female
<input checked="" type="checkbox"/>	I prefer not to say

Q16. Which of these age groups applies to you? Please select *one* option.

<input type="checkbox"/>	0-15	<input type="checkbox"/>	25-34	<input type="checkbox"/>	50-59	<input type="checkbox"/>	65-74	<input type="checkbox"/>	85 + over
<input type="checkbox"/>	16-24	<input type="checkbox"/>	35-49	<input type="checkbox"/>	60-64	<input type="checkbox"/>	75-84	<input checked="" type="checkbox"/>	I prefer not to say

Q17. Do you regard yourself as belonging to a particular religion or holding a belief? Please select *one* option.

<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>	I prefer not to say
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Q17a. If you answered 'Yes' to Q17, which of the following applies to you? Please select *one* option.

- Christian
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Other
- I prefer not to say

If you selected Other, please specify:

The Equality Act 2010 describes a person as disabled if they have a long standing physical or mental condition that has lasted, or is likely to last, at least 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS, for example) are considered to be disabled from the point that they are diagnosed.

Q18. Do you consider yourself to be disabled as set out in the Equality Act 2010?
Please select *one* option.

- Yes No I prefer not to say

Q18a. If you answered 'Yes' to Q18, please tell us the type of impairment that applies to you.

You may have more than one type of impairment, so please select all that apply. If none of these applies to you, please select 'Other' and give brief details of the impairment you have.

- | | |
|--------------------------|---|
| <input type="checkbox"/> | Physical impairment |
| <input type="checkbox"/> | Sensory impairment (hearing, sight or both) |
| <input type="checkbox"/> | Longstanding illness or health condition, or epilepsy |
| <input type="checkbox"/> | Mental health condition |
| <input type="checkbox"/> | Learning disability |
| <input type="checkbox"/> | I prefer not to say |
| <input type="checkbox"/> | Other |

Other, please specify:

A Carer is anyone who cares, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support. Both children and adults can be carers.

Q19. Are you a Carer?

Please select one option.

- | | |
|-------------------------------------|---------------------|
| <input type="checkbox"/> | Yes |
| <input type="checkbox"/> | No |
| <input checked="" type="checkbox"/> | I prefer not to say |

Q20. To which of these ethnic groups do you feel you belong? Please select one option. (Source: 2011 Census)

White English	<input type="checkbox"/>	Mixed White & Black Caribbean	<input type="checkbox"/>
White Scottish	<input type="checkbox"/>	Mixed White & Black African	<input type="checkbox"/>
White Welsh	<input type="checkbox"/>	Mixed White & Asian	<input type="checkbox"/>
White Northern Irish	<input type="checkbox"/>	Mixed Other*	<input type="checkbox"/>
White Irish	<input type="checkbox"/>	Black or Black British Caribbean	<input type="checkbox"/>
White Gypsy/Roma	<input type="checkbox"/>	Black or Black British African	<input type="checkbox"/>
White Irish Traveller	<input type="checkbox"/>	Black or Black British Other*	<input type="checkbox"/>
White Other*	<input type="checkbox"/>	Arab	<input type="checkbox"/>
Asian or Asian British Indian	<input type="checkbox"/>	Chinese	<input type="checkbox"/>
Asian or Asian British Pakistani	<input type="checkbox"/>	I prefer not to say	<input checked="" type="checkbox"/>
Asian or Asian British Bangladeshi	<input type="checkbox"/>		
Asian or Asian British Other*	<input type="checkbox"/>		

*Other - If your ethnic group is not specified on the list, please describe it here:

Thank you for taking the time to complete this questionnaire, your feedback is important to us. All feedback received will be reviewed and considered in the development of our Strategy.

We will report back on the feedback we receive, but details of individual responses will remain anonymous and we will keep your personal details confidential.

Closing date for responses: 17 November 2020

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