

RAILFUTURE LIST OF NATIONAL AND REGIONAL PASSENGER BODIES

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Notes:

- 1 Corrections and comments very welcome – please send details to the above email address.
- 2 See also these Railfuture lists: Rail User Groups, Rail User Groups sorted by Region and Reopening Campaign Groups

Organisation	Website	Notes
National consumer bodies		
Transport Focus	https://www.transportfocus.org.uk/	Formerly “Passenger Focus”; dispute arbitration and National Rail Passenger Survey
Ombudsman for Rail	https://www.railombudsman.org/	Dispute arbitration from November 2018
Northern Ireland, Consumer Council for	http://www.consumercouncil.org.uk/consumers/rights-and-advice/travel	
Rail industry bodies supporting rail users		
Office of Rail and Road	http://orr.gov.uk/rail/consumers	Oversees the interests of rail users
Rail Delivery Group	https://www.raildeliverygroup.com/our-services.html	Customer services provided by the train operators
National Rail (part of the Rail Delivery Group)	http://www.nationalrail.co.uk/	Journey planner and guidance for rail users
National and Regional campaign organisations		
Railfuture	http://www.railfuture.org.uk/	Formerly “Railway Development Society”
<i>There are 12 English regional branches within Railfuture, plus branches for Scotland and Wales...</i>		
Devon & Cornwall Branch	https://www.railfuture.org.uk/Devon+and+Cornwall+Branch	
East Anglia Branch	https://www.railfuture.org.uk/East+Anglia	
East Midlands Branch	https://www.railfuture.org.uk/East+Midlands+Branch	
Lincolnshire Branch	https://www.railfuture.org.uk/Lincolnshire+Branch	
London & South East Branch	https://www.railfuture.org.uk/London+and+South+East	
North East Branch	https://www.railfuture.org.uk/North+East+Branch	
North West Branch	https://www.railfuture.org.uk/North+West+Branch	
Severnside Branch	https://www.railfuture.org.uk/Severnside+Branch	
Thames Valley Branch	https://www.railfuture.org.uk/Thames+Valley+Branch	
Wessex Branch	https://www.railfuture.org.uk/Wessex+Branch	
West Midlands Branch	https://www.railfuture.org.uk/West+Midlands+Branch	
Yorkshire Branch	https://www.railfuture.org.uk/Yorkshire+Branch	
Railfuture Scotland	http://www.railfuturescotland.org.uk/	
Railfuture Wales/Cymru	http://www.railfuturewales.org.uk/	
<i>Around 100 rail users groups and reopening campaign groups are affiliated to Railfuture; see https://www.railfuture.org.uk/Rail+User+Groups</i>		
Campaign for Better Transport	http://www.bettertransport.org.uk	Formerly “Transport 2000”

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Regional TravelWatch organisations		
East Midlands, TravelWatch	http://www.emptuf.org.uk/	Formerly "EM Passenger Transport Users Forum"
Isle of Man, TravelWatch	http://www.travelwatch-isleofman.org/	
London TravelWatch	http://www.londontravelwatch.org.uk/home/	
North West, TravelWatch	http://www.travelwatch-northwest.org.uk/	
South West, TravelWatch	http://travelwatchesouthwest.org/	
Other national and regional campaigning organisations		
<i>inclusion here does not imply Railfuture endorsement for their aims and activities.</i>		
Action for Rail	http://actionforrail.org/	Supported by the rail unions
Association of British Commuters	https://abcommuters.wordpress.com/	GTR (Southern) passengers' forum
Bring Back British Rail	https://www.bringbackbritishrail.org/	Re-nationalisation campaign
Campaign for Rail	www.campaignforrail.org.uk	Promoting rail services in the West Midlands
Great Western Passengers' Forum (Coffee Shop)	http://www.firstgreatwestern.info/	Online discussion covering the GWR network
Rail Forums	https://www.railforums.co.uk/	Online discussion covering the UK
Scottish Association for Public Transport	http://www.sapt.org.uk/	
Transport North (not to be confused with Transport <i>for the</i> North)	http://www.transportnorth.org.uk/	Transport campaigners centred on Yorkshire & Humber
Transform Scotland	http://www.transformscotland.org.uk/	Campaign for Sustainable Transport
West Coast Rail 250	http://www.westcoastrail250.co.uk/	West Coast Main Line improvement campaign
International Campaign Organisations		
European Passengers' Federation	http://www.epf.eu/wp/	Railfuture is founder member
<i>For a list of member organisations, see http://www.epf.eu/wp/members/</i>		