



Railfuture Eurostar Questionnaire

We should like to hear about the Eurostar journeys which you make between December 1st 2007 and March 31st 2008. All completed questionnaires will also be put in a draw - and the winner will receive a £25 gift token.

Your name:

Your address:

.....

Tick here if you wish to receive a further questionnaire

DATE OF JOURNEY:

1 Why did you choose Eurostar?

2 What is your home station?

3 Where did you board the Eurostar train?

St Pancras Ebbsfleet Ashford

4 Did you reach this international station by (please tick all that apply):

Foot Cycle Bus Car Taxi

Underground Train Air

Any comment on this part of the journey?

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5 Where did you leave Eurostar?

Calais Fréthun Lille Paris Brussels Other

6 Where was your final destination?

7 How many Eurostar return journeys do you normally make per year?

Business Pleasure Other (please specify)

How many other return journeys do you make to continental Europe by sea or air per year?

8 If you used Eurostar before November 2007, did you find the journey to join this train:

Easier More difficult The same

Comments:

9 How did you book your ticket?

Station Website Travel agent Telephone

Other

10 Name the one improvement you would most like to see to Eurostar services (for instance timetables, information, comfort, booking facilities, fares, speed):

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**Thank you for completing this questionnaire. Please return to:
Trevor Garrod, 15 Clapham Road South, Lowestoft NR32 1RQ by April 10th 2008**